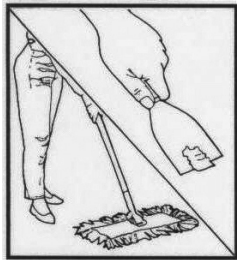


PHOENIX FLOOR CARE PROCEDURES - Phoenix Titan Twin



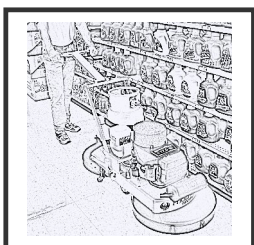
STEP 1 DUST MOP:

- 1) Start with a clean treated dust mop.
- 2) Scrape up gum and labels as you go along.



STEP 2, SPOT MOP:

- 1) Start with a clean mop, rinse out "community mops".
- 2) Mix Phoenix Solo (at 2 oz. Per gallon) in your bucket with cold water.
- 3) Spot mop.
 - a) Heavily soiled areas.
 - b) Sticky spills like pop.
 - c) Over and around any floor plates
- 4) Rinse out mop(s) and hang to dry.



STEP 3, CLEAN AND POLISH:

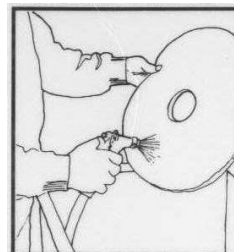
- 1) Place a clean or new Phoenix Cleaning pad on the front and a Phoenix Polishing pad on the back of your machine.
- 2) Start your machine.
- 3) Spray clean.
 - a) Start with your left side towards the shelving clean your edges first, staying 3" - 4" away from baseboards to prevent wax build-up, then finish up down the centers.
 - b) Travel at a casual walk (Do not run) and just TAP the spray switch to keep pad moist, about every 5th step.
NOTE: Clean around floor plates, do not run over them.

- c) Stop and change your pads often. (Change to a clean side every 5 - 7 minutes of operation). Wintertime may require adjustments.



STEP 4, DUST MOP:

- 1) Dust mop once again to pick up any residue. Make sure to check corners and under raised displays for debris.



STEP 5, WASH PADS:

- 1) Power spray pads with hot water.
NOTE: Pre-treat real dirty pads with Phoenix Blast Pad Cleaner.
- 2) Put your pads in a Phoenix Pad Drying Station or hang on a Phoenix Pad Drying rack to dry.



DAILY MACHINE MAINTENANCE:

- 1) Wipe machine down with a damp cloth.
- 2) Remove and brush or vacuum clean top foam filter.
- 3) Check oil level, top off if needed.
- 4) Disconnect hose and remove propane tank. Store outside in a Phoenix Storage box.
- 5) Change oil and filter as indicated in your owners manual.