Floor Care Training Report

Customer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Trainer: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_

**THE BENEFIT** of using the Phoenix System correctly is to lower the total cost of your floor care by 25% or more with the combination of the following.

1. Save 40% in labor when using the Titan Twin.
2. Strip and Finish your floor less often by extending the life of the finish by 30% up to 3X as long.
3. Use 90% less water.
4. Cost of one machine vs. two.

**THE EQUIPMENT:**

Before starting the Machine.

\_\_\_\_ Daily, inspect and Clean the air flow bonnet

\_\_\_\_ Daily, check the oil, demonstrate the proper way to do this**. Use only Valvoline SAE 30 oil.**

\_\_\_\_ Weekly, inspect the carburetor air cleaner and filter, demonstrate the proper way to do this.

\_\_\_\_ Daily, check the spray system by depressing the manual button and then checking to see if classic was dispensed and then turning the auto spray switch on and doing the same thing.

\_\_\_\_ Clean the splash collar as needed, but at least weekly.

\_\_\_\_ **Always** store the machine with a pad on the driver.

\_\_\_\_ Place a clean gray daisy cleaning pad on the front and a clean polish pad on the back. ALWAYS START WITH CLEAN PADS.

\_\_\_\_ Review the importance of changing the pads and how often.

\_\_\_\_ 10 minutes each side for the gray pads, 20 minutes each side for the polish. It is 2 to 1.

\_\_\_\_ Review the importance of cleaning the pads. **Increases** the pad life, cleans the floor better, explain what using dirty pads will do to the floor. (you cannot clean the floor with dirty pads).

\_\_\_\_ **Demonstrate** the proper way to clean pads using “BLAST” pad cleaner.

\_\_\_\_ Explain that changing the pads is already factored into the 40% labor saving.

(They should be using approximately 3 gray pads and 1.5 polish pads per hour of use if they are changing every 10 minutes or so. They can go as long as 15 minutes per side on gray and 30 on polish if the floors are pretty clean. This should be monitored.)

**HANDS ON TRAINING:**

It is now time to go out on the floor and to demonstrate and coach on the proper techniques of using the machine. We want to look for the following;

\_\_\_\_ Proper speed, you should walk at a slow to normal walk. You need to give the machine time to work but you do not need to walk slowly.

\_\_\_\_ Watch each member of the team clean some floor while walking them and coaching them.

\_\_\_\_ Be sure to have each member of the team change pads.

\_\_\_\_ Be sure to explain the handle bar offset to avoid hitting things on the shelf with their knuckles.

Comments: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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